

## Neighbor to Neighbor Privacy Policy

Revised 2024

When you donate, volunteer, visit our website, or receive services, we collect information about you. Please see below for details on what we collect, how we collect it, and how we use the data.

### Information We Collect

*Information manually provided by you.* Neighbor to Neighbor collects the information you provide when you make a donation, apply for services, contact us with questions or otherwise interact with this Site. Some of this information is personal information, such as your name and contact information.

*Information collected by Cookies.* We use third party cookies to collect information on usage of the Site. This information is used to understand usage patterns on the Site. You must be at least 13 years old to have our permission to use this Site.

### Usage of Collected Information

In general, we use the information you provide for the following purposes:

- To provide the information and services you request.
- To contact you with information related to the services you provide to, or receive from, Neighbor to Neighbor.

### How We Share Your Information

We do not sell, trade or rent your personal information to others. We may share your information with trusted third parties, such as service providers and partners, only as necessary for the purposes described above. SMS Opt-in and phone numbers collected for SMS purposes will not be shared with third parties or affiliates for marketing purposes.

### Retention of Your Information

Neighbor to Neighbor retains your personal information as long as necessary to provide the services, products and information you request. Your information may be retained for additional time, as required by our partners, or permitted by law.

### Policy Updates and Questions

Updates to this policy may be made at any time, with no notification. If you have questions regarding this policy, please contact us at [contact@n2n.org](mailto:contact@n2n.org) or 970-484-7498.